FIG. 1

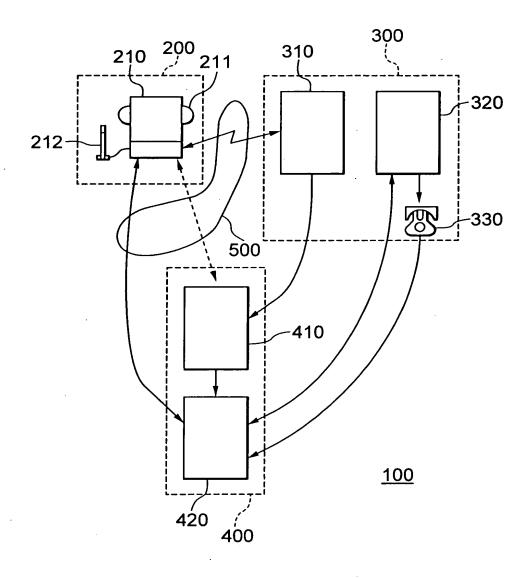


FIG. 2A

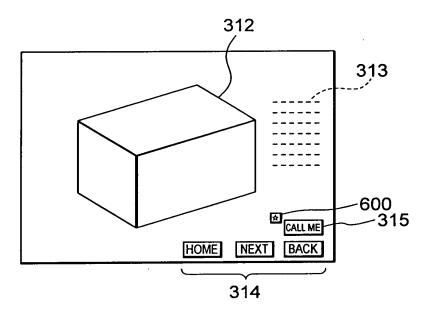


FIG. 2B

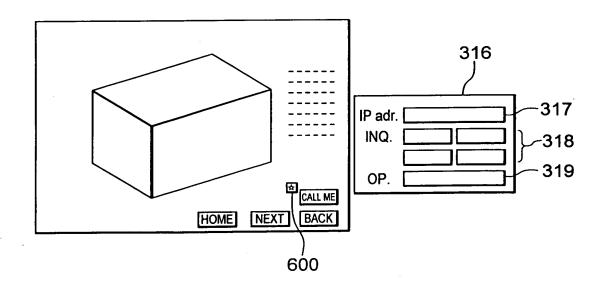


FIG. 3

		 _		4	
TIME				((
0P2					
0P1					
INQUIRY CONTENTS			•		
INFORMATION INQUIRY PROVIDER CONTENTS					
IP ORESS					
CUSTOMER No. ADI				_}}	

FIG. 4

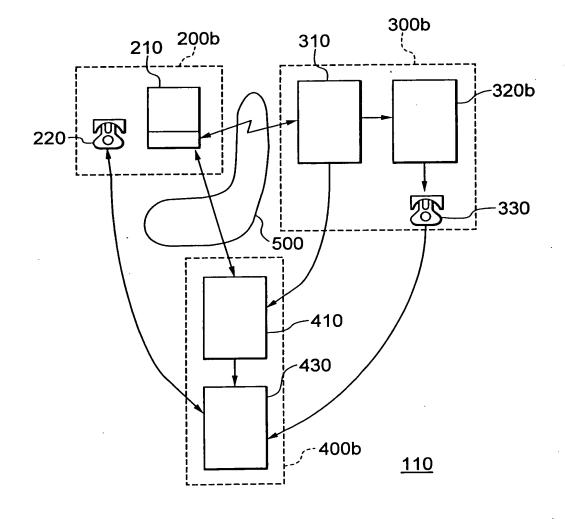


FIG. 5

))		
TIME	•				-{ <i>}</i>		
OP2							
0P1							
INQUIRY CONTENTS							
USTOMER TELEPHONE INFORMATION INQUIRY No. No. PROVIDER CONTENTS							
TELEPHONE IN No.				•		_	
CUSTOMER No.			-		-11	<u> </u>	

FIG. 6

